

NEWS FROM THE LIBRARY

Central Carolina Community College Library

Spring 2016

Welcome, Caroline!

The Library welcomes Caroline Hallam as our new Instruction & Electronic Services Librarian on the Lee Main Campus. Her



primary responsibilities include providing library instruction and research assistance, managing the technical back end of our online resources, collection development, and outreach activities. Caroline has a Master's degree in Library Science from UNC-Chapel Hill and a Bachelor's degree in Economics and Organizational Management from Agnes

Scott College in Decatur, GA. Her professional experience includes working in the Reference & Instruction departments at the UNC Undergraduate Library and Agnes Scott College's McCain Library, as well as teaching English in Thailand. Contact Caroline at (919) 718-7435 or challam@ccc.edu, or drop in to say hello!

Spring Events

- Blind Date with a Book **February 8-12**
- National Library Week **April 10-16**
- Pop-up Makerspace at the Lee campus Student Activity Day **April 15**
- Harnett Library Open House **TBD**
- Student I.D.s—we print them anytime, but get yours early to take advantage of student events, discounts, and more!

Flow is now RefWorks

ProQuest, the vendor for our Flow bibliographic management System, has merged RefWorks, their powerful citation and research management tool, with Flow's cloud-based, user friendly design. The new version will debut on January 18th. We're expecting this product to provide the best of both worlds.

Students and instructors who already have a Flow account will transition seamlessly into the new product. Keep an eye out for information about new features.

"The library has given me a place to work quietly and relax. I use the study rooms with my friends to hang out and work on assignments."

- Student at the Lee Campus

Survey Results

The Fall 2015 Library Survey results are in. Thank you for your feedback, and feel free to share your thoughts on Library services and resources any time of year. We always want to improve what we do.

This semester we asked you about the help you receive in the library. The answers were extremely positive, and we're glad to know that we can be such a helpful resource for you. This is especially important since you indicated that the only resources you utilize more than the Library for assignment help are your instructors.

When asked what Library resources have helped them, respondents mentioned our access to credible academic sources, computers and printing services, books, a quiet space to study, and the librarians and staff.

While the overall responses were positive, we did see some areas for improvement. You've asked for more space and more computers, and we're working on a plan that will provide both. Keep an eye out for changes, and feel free to share your feedback any time.

You asked, we answered

Based on feedback from the Library survey, we've implemented the following changes:

- Computers in the Lee Library now have log-in information available at each terminal.
- Our new waiting list for Study Rooms means more access to rooms for more students.
- The username and password for online access are now available 24-7. Request it from the website and you will get a reply any time of the day or night. Go to www.cccc.edu/library/help/off-campus-password/ for the request form.

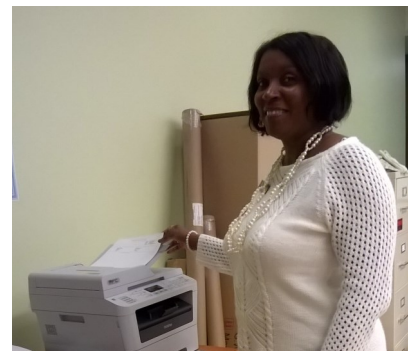
Reserves

High demand materials such as *TEAS Study Guides* and writing and style manuals are now more available than ever. Students in need of a high demand book or looking for a book or movie their instructor has placed on reserve should ask for these materials at the information desk.

To keep these materials as widely available as possible, we have instituted a late fee of \$1.00 a day for reserve materials.

Fax Services

The Libraries at Lee and Harnett are pleased to offer new fax services for students. Send or receive faxes for \$1.00 per page.



Resource Spotlight:

Pronunciator

Pronunciator is a fun and free way to learn 80 different languages. Use your computer or a mobile device to practice everything from vocabulary and grammar to pronunciation and now even real-time conversation!

bit.ly/1IZvKiG

Films on Demand

*"The percentage of students using video in higher education assignments rose from 61% to 71% between 2014 and 2015."**

Are you incorporating video resources into an assignment? Access thousands of high quality educational, vocational, and fascinating digital videos through the Library.

bit.ly/1kQ8NCU

*"The State of Video in Education 2015." Kaltura, 2015.



What Has the Library Been Doing?

Fall 2015 was a busy semester!

We had **111,553** visitors walk through our doors.

We circulated **5041** items between our three campus Libraries.

Librarians answered **6950** reference questions.

We taught **60** Library and Information Literacy classes, reaching **1051** students.

Users reserved our Study Rooms **1549** times, for a total of **more than 3000** hours.

Users searched our online databases **73,472** times.

Thanks for making Fall 2015 a busy and productive semester. Let's keep these numbers up this Spring!

Harnett Library Progress

We're making progress on the new computer lab in our Harnett Campus Library and the study suite at the Harnett Health Sciences building. Painting and electrical work are complete, furniture has been ordered, and we're hoping to complete the projects soon. When it's complete, the lab will provide space for Library instruction classes, and increase the number of computers available at Harnett by 20. The study suite at the Health Sciences building will provide 6 computers and printing services. Keep an eye out on Facebook for more updates and announcements about our open house event.



**CENTRAL
CAROLINA**
COMMUNITY COLLEGE
LIBRARY

Library Hours

Lee Campus

Phone: (919) 718-7244

Fax: (919) 718-7378

Mon-Thu 7:30 am - 8:00 pm

Friday 7:30 AM—3:30 PM

Closed Saturday & Sunday

Harnett Campus

Phone: (910) 814-8843

Fax: (910) 814-8894

Mon-Thu 7:30 am - 7:00 pm

Friday 7:30 AM — 3:30 PM

Closed Saturday & Sunday

Chatham Campus

Phone: (919) 545-8084

Mon-Thu 9 am - 8 pm

Friday 9 am - 6 pm

Saturday 9 am - 5 pm

Closed Sunday

Online

Access resources and information 24 hours a day via the Library's website.

www.cccc.edu/library

Request New Materials

Faculty, staff, and students are encouraged to request library materials. We will do our best to purchase your requested materials as budget funds allow.

To suggest a title, visit our webpage and click on the "Suggest a Purchase" link in the "Request Forms" section of our "Help and Contact" page.

<http://www.cccc.edu/library/help/request-forms/>

*Access, Learn, Achieve,
Succeed!*